



Member of Everwise Wine Group

Fax to: (852) 2751 8563

Red Wine Village Account Registration Form

Fields with an asterisk * are mandatory

Customer Information (Please complete in English block letters)	
*Customer Name:	_____ (First) _____ (Last)
Company Name:	_____
Contact Person (if applicable):	_____
*Address:	_____ _____
Please provide at least 2 contact numbers	
*Tel: _____ (Office)	*Tel: _____ (Home)
*Tel: _____ (Mobile)	Fax: _____
*Email:	_____

Terms & Conditions:

1. The "Order form" submitted by customer cannot be cancelled or changed unless the selected item stock was sold out.
2. Customer will be notified by phone or email after we confirmed receipt of your order form. Otherwise, customer is suggested to call our enquiry hotline for verification in the second working day after the order form was being sent or faxed to us.
3. Customer orders will be proceed subsequently. We will notify the customer by phone or email once the order has been successfully ordered with our supplier. Any cancellation or changes will not be accepted.
4. Customer may choose to settle their payment in several ways such as pay by credit card in our retail stores, deposit by cheque or cash to our company bank account. However, full payment according to the invoice must be made with the deposit slip faxed to us within 3 days after we confirmed your order, otherwise the order will be considered a non-completion order. Orders cannot be reserved or guaranteed prior to full payment settled.
5. All amounts being paid are non-refundable.
6. An official invoice will be issued to the confirmed order.
7. Customer will be contacted for self-pick up or delivery arrangement upon the wines being arrived and tallied in our warehouse.
8. Customer is obligate to schedule for pick up or delivery within 14 days upon our arrival notification. We reserve the right to charge the customer for storage fee subsequent to the aforesaid adequate period.
9. Please email this registration form to websales@redwinevillage.com or fax to (852) 2751 8563. Our Enquiry Hotline is (852) 3106 2597.
10. If for whatever reason, the customer constantly happens to make non-completion orders, we reserve the right to terminate his account and/or refuse any future ordering with us.
11. In case of disputes, the decision of Red Wine Village shall be final and conclusive.

I fully understand and accept the above terms & conditions.

Signature:

Date:

Official Use Only

Account No.:	Date Processed:	Remarks:
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